NEWS RELEASE – For Immediate Release

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ATC Earns Eight National Achievement Awards

San Bernardino, CA — San Bernardino County Auditor-Controller/Treasurer/Tax Collector (ATC) Ensen Mason and his staff have been recognized by the National Association of Counties (NACo) with eight 2024 Achievement Awards — one in County Administration and Management, three in Financial Management, three in Information Technology, and one in Risk and Emergency Management. The awards honor innovative, effective county government programs that strengthen services for residents.

"The staff at ATC continues to impress me daily, earning eight more NACo awards this year," said Mason. "These awards belong to them and provide a rare opportunity to acknowledge and share the hard work being done on the public's behalf."

The award within the County Administration and Management category recognized ATC for the following:

 Robotic Processing Automation Solution for Bankruptcy Bill Corrections, engineered and developed entirely in-house, replaces an outdated system that manages over 1,200 bankruptcy bill corrections. The solution interacts automatically with mainframe terminals and external databases fixing bankruptcy bills with enhanced efficiency and improved accuracy.

The awards within the Financial Management category recognized ATC for the following:

- 1. Check Image Retrieval replaces the legacy system used to access financial data from various resources. ATC quickly developed a check viewing image solution compatible with existing business processes to serve the needs of ATC and other entities that rely on ATC's financial services bringing additional business value to our government agencies.
- 2. Property Tax Geographic Information Systems (GIS) Dashboard expands on the innovative "Where Do My Property Tax Dollars Go?" and offers a taxpayer user-friendly platform enabling a full understanding of how property taxes are allocated.
- 3. Treasury Investments/Cashflow Analytics Dashboard, a comprehensive investment and cashflow tool, provides insight into the Treasury's approximately \$15 billion portfolio enhancing decision-making capabilities, forecasting cashflows, and optimizing strategic yield maximization.









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The awards within the Information Technology category recognized ATC for the following:

- 1. SAP Concur Travel & Expense Implementation replaces an SAP travel management software with a cloud-based software that simplifies travel, expense, and management for transparency and greater control for the County.
- 2. Cyber Security-Bytes Program is a pioneering cybersecurity initiative crafted to address the surging cyber threats against local government entities. By integrating predictive analytics and focusing on psychological design approaches to user security awareness, Security-Bytes has set a new standard in cybersecurity defense mechanisms.
- 3. Generative Artificial Intelligence (Gen-AI) for Knowledge Management was designed to boost project management efficiency by enabling fast, AI-enabled analysis across an extensive archive of project-related documents.

The award within the Risk and Emergency Management category recognized ATC for the following:

1. TeamMate+ Survey: A Shift in Risk Assessment replaces the manual reporting of operational and compliance audits and offers County departments and special districts streamlined reporting and improved participation, collaboration, and tracking.

"The Achievement Awards recognize excellence in county government and effective public service," said NACo President Mary Jo McGuire. "This year's winners have delivered results for our residents and demonstrated innovative efforts to strengthen our communities."

Each year, NACo's Achievement Awards recognize outstanding programming in 18 categories aligned with the vast, comprehensive services counties provide. The categories include children and youth, criminal justice and public safety, libraries, management, information technology, health, civic engagement, and more. Launched in 1970, the program is designed to celebrate innovation in county government. Each nominated program is judged on its own merits and not against other applications.

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